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Proposed closure of drop-in centres

Haringey Council is undertaking a programme of consultation about the future of adult services. The consultation takes place between 31st January and 30th April 2011.

The Council is facing unprecedented Government cuts to its budget and these have very serious potential consequences for adult social care services. Proposed changes include the closure of Council-run residential care homes, day and drop-in centres and mental health services, which we run with NHS Haringey and Barnet, Enfield and Haringey Mental Health Trust, as appropriate. This includes the Alexandra Road Crisis Unit where the current service would potentially cease.

The Council recognises the value and importance of these services to current users, relatives and their carers but has no alternative than to consider their closure as it is no longer able to directly provide and/or pay for some adult social care services in future.

We want you to have your say about our proposals; and a future of adult social care in Haringey potentially without drop-in centres/services provided by Haringey Council. Please help us by completing this short survey. **The closing date for the survey is 30 April 2011.** Please start the survey on the next page.

Please note, the survey needs session cookies enabled on your browser, otherwise you may experience problems filling in the survey. We use session cookies to allow you to page through the survey without losing any information. No personal information is stored or obtained from your computer. If you're unsure how to enable session cookies, please visit www.haringey.gov.uk/cookies.

Q1 To what extent do you support our proposal to close the following drop-in centres owned, run and/or supported by the Council?

	Strongly support	Support	Neither support nor don't support	Do not Support	Strongly do not support
Abyssinia Court	3 (6.3%)	2 (4.2%)	7 (14.6%)	5 (10.4%)	12 (25.0%)
The Irish Centre	14 (29.2%)	1 (2.1%)	0 (0.0%)	1 (2.1%)	20 (41.7%)
Willoughby Road	3 (6.3%)	5 (10.4%)	7 (14.6%)	5 (10.4%)	11 (22.9%)
Woodside House	11 (22.9%)	2 (4.2%)	7 (14.6%)	5 (10.4%)	13 (27.1%)

Q2 Please tell us the reason(s) for your answer:

31 (64.6%)

Q3 Do you understand why Haringey Council is proposing to close its drop-in centres?

32 (66.7%) Yes

11 (22.9%) No

3 (6.3%) Not sure

Q4 If you do not understand the reasons, or are unsure, please tell us why?

12 (25.0%)

Q5 Which of the following do you think we should take into account when making our final decision?
(Please tick all apply)

- 35 (72.9%) Continuity of services
- 15 (31.3%) Value for money
- 31 (64.6%) Quality of day care
- 15 (31.3%) Using resources to offer more care to more people
- 28 (58.3%) Opinion of service users
- 8 (16.7%) Other
- Other, please specify 5 (10.4%)

The main purpose of Haringey Adult Services is to help the people of Haringey to live independent, safe and fulfilled lives in their local communities.

Q6 What does being independent mean to you? (Please tick all that apply)

- 38 (79.2%) Maintaining my health
- 31 (64.6%) Not relying on anyone else
- 39 (81.3%) Being able to continue to pursue my interests and hobbies
- 35 (72.9%) Being able to continue to keep in contact with friends and family
- 28 (58.3%) Being seen as making a valuable contribution to my local community
- 34 (70.8%) Being able to choose and make decisions on how I lead my life
- 34 (70.8%) Being able to remain in my own home
- 22 (45.8%) Having my own budget to exercise greater control and choice over the services I need

About the Future

The following questions are designed to help shape a future of services potentially provided by others to meet your needs.

Q7 Which of the following provided by current council-owned, run and/or supported drop-in centres do you feel are important (Please rate each of them from 1 to 5 with 1 being the least important and 5 being the most important)

	1	2	3	4	5
Transport	11 (22.9%)	3 (6.3%)	5 (10.4%)	3 (6.3%)	19 (39.6%)
Meals (lunch clubs)	13 (27.1%)	3 (6.3%)	6 (12.5%)	3 (6.3%)	20 (41.7%)
Refreshments	16 (33.3%)	2 (4.2%)	10 (20.8%)	2 (4.2%)	6 (12.5%)
Social activities	12 (25.0%)	2 (4.2%)	3 (6.3%)	6 (12.5%)	20 (41.7%)
A break for relatives and carers	6 (12.5%)	1 (2.1%)	7 (14.6%)	5 (10.4%)	15 (31.3%)
Healthcare (foot care)	8 (16.7%)	3 (6.3%)	2 (4.2%)	10 (20.8%)	12 (25.0%)
Social interaction	8 (16.7%)	2 (4.2%)	1 (2.1%)	8 (16.7%)	12 (25.0%)

Q8 Is there anything not listed above which is really important to you?

7 (14.6%)

Q9 Thinking about your drop-in centre, which of the following do you feel have enabled you to remain independent and active? (Please tick all that apply)

- 39 (81.3%) A safe environment outside of the home, somewhere to go, a place to associate/meet others
- 24 (50.0%) Transport
- 31 (64.6%) Meals
- 20 (41.7%) Refreshments
- 38 (79.2%) Social activities
- 16 (33.3%) A break for my relatives and carers
- 17 (35.4%) Healthcare(foot care)

Q10 Which of the following services do you think people should have access to in future? (Please tick all that apply)

- 21 (43.8%) Games (board, card, table-top,bingo)
- 15 (31.3%) Quizzes
- 15 (31.3%) Art and craft activity (painting, drawing, knitting)
- 24 (50.0%) Keep fit physical activity
- 24 (50.0%) Healthcare (foot care)
- 33 (68.8%) Lunchtime meals (hot and cold)
 - 8 (16.7%) Light snacks (sandwiches, cakes)
- 23 (47.9%) Refreshments (tea and coffee)
- 36 (75.0%) Friendship (reminiscing)
- 25 (52.1%) Day trips to places inside and outside Haringey (gardens, museums)
- 18 (37.5%) Listening to people from inside and outside Haringey (speakers)
- 20 (41.7%) Advice and support on individual problems
- 7 (14.6%) Hairdressing
- 1 (2.1%) Other
 - Other, Please specify 2 (4.2%)

Q11 How do you think drop-in centre services and activities could be provided differently?

- 26 (54.2%)

Q12 How do you think services and activities currently provided by drop-in centres would best be provided in future? (Please tick all that apply)

- 7 (14.6%) Drop-in centre services run, funded and managed by users themselves
- 20 (41.7%) Drop-in centre services run, funded and managed by a charity or trust
- 11 (22.9%) Drop-in centre services run and funded by the private sector
- 18 (37.5%) Drop-in centre services run and funded as a social enterprise
 - 4 (8.3%) Some drop-in centre services delivered to users in their own home
- 13 (27.1%) Some services and activities delivered in sheltered housing
- 4 (8.3%) Other

Other, please specify 3 (6.3%)

Q13 Use the space below to tell us any other ideas or suggestions about the future of drop-in centre services for people in Haringey

13 (27.1%)

About You

Puzzled as to why we ask you so many personal questions?

Well, we're not just being nosy. Asking personal questions can help to improve the services we deliver to the community. Diversity is a key strength of our borough, and the following questions will help us monitor what different groups of people think about a particular service or issue. We'll use this information to ensure people have their say and can influence decisions that affect them - regardless of their age, disability, gender, race, religion, belief or sexual orientation.

Remember that all the information you provide is confidential under data protection legislation; your information is not passed onto anyone else; it's not used to check nationality or citizenship status; and you're not obliged to provide information - but it is our duty to ask all the questions.

Q14 Which drop-in centre do you use?

2 (4.2%) Abyssinia Court

23 (47.9%) The Irish Centre

2 (4.2%) Willoughby Road

10 (20.8%) Woodside House

9 (18.8%) Not applicable

Q15 I am completing this survey as.....

17 (35.4%) Someone currently using a council-owned and run and/or supported drop-in centre

5 (10.4%) A relative/unpaid carer for someone using a drop-in centre

18 (37.5%) A member of the public

0 (0.0%) A social services employee

1 (2.1%) A health services employee

Other, Please specify 3 (6.3%)

2 (4.2%) A council employee

0 (0.0%) An employee of a charity or voluntary sector organisation

1 (2.1%) An employee of a private care or social enterprise provider

1 (2.1%) Other

Age

Q16 What is your age group?

0 (0.0%) Under 19	0 (0.0%) 60-64
1 (2.1%) 20-24	8 (16.7%) 65-74
1 (2.1%) 25-29	15 (31.3%) 75-84
5 (10.4%) 30-44	2 (4.2%) 85-89
14 (29.2%) 45-59	1 (2.1%) 90+

Disability

Under the Disability Discrimination Act a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Since 2005, people with HIV, cancer and multiple sclerosis (MS) are covered by the DDA.

Q17 Do you consider yourself to be a disabled person?

20 (41.7%) Yes
26 (54.2%) No

Ethnic Group

Below we are asking you to let us know which ethnic group best describes you? (Please tick one box from the appropriate section)

Q18 White

30 (62.5%) British	0 (0.0%) Irish Traveller
1 (2.1%) Greek Cypriot	3 (6.3%) Turkish/Cypriot
1 (2.1%) Turkish	0 (0.0%) Kurdish
0 (0.0%) Gypsy	1 (2.1%) Other
8 (16.7%) Irish	
Other, please write in the box 1 (2.1%)	

Asian or Asian British

0 (0.0%) Indian
0 (0.0%) Bangladeshi
0 (0.0%) Pakistani
0 (0.0%) East African Asian
0 (0.0%) Other
Other, please write in the box 0 (0.0%)

Mixed

0 (0.0%) White and Black Caribbean
0 (0.0%) White and Asian
0 (0.0%) White and Black African
0 (0.0%) Other
Other, please write in the box 0 (0.0%)

Black or Black British

0 (0.0%) African
2 (4.2%) Caribbean
0 (0.0%) Other
Other, please write in the box 0 (0.0%)

Chinese or other ethnic group

0 (0.0%) Chinese
0 (0.0%) Other
Other, please write in the box 0 (0.0%)

Gender

Q Are you?

19 (29.2%) Man
30 (62.5%) Woman

Gender identity

Q Does your gender differ from your birth sex?

2 (4.2%) *Yes*
33 (68.8%) *No*

Religion

Q21 Do you have a religion or belief that you would like to mention?

10 (20.8%) No religion	3 (6.3%) Muslim
27 (56.3%) Christian	0 (0.0%) Sikh
0 (0.0%) Buddhist	0 (0.0%) Rastafarian
0 (0.0%) Hindu	1 (2.1%) Other
0 (0.0%) Jewish	
Please write in 2 (4.2%)	

Sexual orientation

Q22 How would you describe your sexual orientation?

36 (75.0%) Heterosexual	1 (2.1%) Gay
1 (2.1%) Bisexual	0 (0.0%) Lesbian

Thank you for taking the time to complete this survey